

SWP 'REBOOTS'

Due to capacity limit for sports venues set forth by the authorities, and to safeguard the health & well being of both SWP patrons & crew, the following guidelines & booking system have been implemented.

COVID-19 SAFE MANAGEMENT MEASURES

PREMISES ACCESS

- There are separate entry/exit points for SWP Ski Zone & Coastal Rhythm Cafe to facilitate contact tracing & health checks.



Ski Zone Entrance



Coastal Rhythm Cafe Entrance

- **ONLY** riders with bookings are permitted to enter via the Ski Zone Entrance.
- Companions of riders are strictly limited to **ONLY ONE** parent or guardian per rider below the age of 16.
- All riders/companions must use the SafeEntry system & proceed to SWP SHOP to register & have their temperature taken.
- Riders/companions with temperatures reading **37.5 C & above** will be turned away.
- Riders/companions will be issued a safe entry colored tag once screening is done.
- Riders/companions without any bookings, refuse to comply to the contact tracing procedures, have their temperature taken or fail to wear a mask will be denied entry into SWP Ski Zone.

HYGIENE

- **Masks must be worn at all times** while in the premises with the **exception** of:
 - Riders entering starting dock to engage in ski activity
 - All riders are to queue in the marked boxes & advised not to talk while queuing
 - While dining in the Coastal Rhythm Cafe & Bar.
- Hand sanitizers are placed at strategic locations and patrons are advised to use them as often as possible.
- Safe distancing must be observed at all times with at least 1 meter between all individuals.
- Group gatherings are limited to 5 people within the same group. Groups mixing are not permitted.
- All rental equipment (boards, bindings, life vests, helmets & ski handles) will be sanitized/disinfected before and after every use.
- All personal wake gears (boards, bindings, life vests, helmets) will have to be sanitized/disinfected before storage.
- All personal belongings (wake gears, bags, towels, footwear, water bottles etc) will not be allowed to be placed on all starting docks.
- All communal areas (starting dock, changing rooms, boardwalk, ticketing counters, shop etc) will be sanitized/disinfected before/after operations and in between every **Riding Sesh*** intervals. (*To be explained in RIDING)
- Coastal Rhythm Cafe & Bar will maintain at least one-metre spacing between tables or group. Each table or group will be limited to 5 or fewer persons. Groups mixing are not permitted.
- All table & chairs at Coastal Rhythm will be sanitized/disinfected after each sitting.

SAFE MANAGEMENT OFFICERS (SMOS)

Safe Management Officers (SMOs) will be appointed to oversee and ensure that the Safe Management Measures are in place & complied by SWP patrons & crew.

Anyone who enters the premises illegitimately will be barred from SWP indefinitely.

RIDING

	WEEKDAYS <i>(Mon - Fri)</i>	WEEKENDS <i>(Sat, Sun & PH)</i>	
SYSTEM A <i>(Beginner Straight Line System with Instructor)</i> SYSTEM B <i>(Intermediate Straight Line System with Obstacles)</i> <i>Max 4 Riders Per Hour for both Systems</i>			RATE PER RIDER
AM SESH	10am to 11am	9am to 10am	\$50 or 1 HR OFF Share-The-Fun Passes <i>Includes House Wake Gears: Board (Non Obstacle) Life Vest & Helmet</i> INSTRUCTOR IS ONLY AVAILABLE ON SYSTEM A
	12pm to 1pm	11am to 12pm	
PM SESH	2pm to 3pm	1pm to 2pm	
	4pm to 5pm	3pm to 4pm	
EVE SESH	6pm to 7pm	5pm to 6pm	
	8pm to 9pm	7pm to 8pm	
SYSTEM C <i>(Main Cable with Obstacles)</i>			RATE PER RIDER
AM SESH	10am to 1pm	9am to 12pm	\$80 or 2 HRS OFF Share-The-Fun Passes <i>Includes House Wake Gears: Board (Non Obstacle) Life Vest & Helmet</i>
PM SESH	2pm to 5pm	1pm to 4pm	
EVE SESH	6pm to 9pm	5pm to 8pm	
	OBSTACLES BOARD RENTAL		\$20/SESSION

- There will be 3 riding sessions each day (AM, PM & EVE)

SYSTEM A (*Beginner Straight Line System with Instructor*)

There will be TWO '1 hour' slots in each session.

Rate for each slot is \$50 or 1 hour off Share-The-Fun Passes.

Rate is per rider and applicable on all days. No weekend or PH rates.

SYSTEM B (*Intermediate Straight Line System with Obstacles. No Instructor*)

There will be TWO '1 hour' slots in each session.

Rate for each slot is \$50 or 1 hour off Share-The-Fun Passes.

Rate is per rider and applicable on all days. No weekend or PH rates.

SYSTEM C:

Each session will run for 3 hours of unlimited riding for the rate of \$80 or 2 hours off Share-The-Fun Passes.

Rate is per rider and applicable on all days. No weekend or PH rates.

There will be no 1 or 2 hours rates.

Both Systems B & C are **STRICTLY for riders who are able to do a cable dock start & can fluently manoeuvre turns/corners.**

- Each rider is strictly allowed to book only one session or slot on each Systems per day. The slot/session you booked on System A or B or C can be in the same session. **Rates will apply separately.**
- Booking on behalf of another rider is allowed for System A & B only.
- Booking on behalf of another rider is strictly not allowed on System C with the exception of parent/guardian booking for minors.
- Session/Slots booked are not transferable & strictly no time extension or discounts will be accorded for any lateness.
- All riders must register at least half hour before session starts.
We reserve the right to cancel the booking if rider fails to inform us of any lateness.

- **ONLY ONE** non-riding accompanying adult PER minor rider (Age 16 & below) is allowed to be in the Ski Zone during the ski session. Other companions can chill in the cafe.
- Only riders/companions with safe entry colored tags (AM=Green, PM=Blue, Eve=Yellow) are allowed to stay in the SKI ZONE during the corresponding sessions.
- All riders/companions with corresponding colored tags are to exit SWP SKI ZONE when the session ends. A 30mins buffer time will be allowed for usage of changing rooms.
- Bookings can be made up to **1 week** in advance with a cut off time of **3 hours** for all sessions.
- The sessions/slots on the booking system will not be reflected if it's fully booked or after the cut off time.
- Participants cannot participate unless they have signed a Liability Waiver Form this year (2020).
- If a participant is UNDER 16, their parent or legal guardian (above age 21) must accept and sign the document in the presence of an SWP employee.
- SWP reserves the right to alter the rates, riding schedules & booking systems without prior notice.

SWP Safe Management Measures Guidelines will be updated periodically in accordance to new requirements & measures introduced by the authorities.

We welcome any feedback that will offer peace of mind during your visit to SWP. Please email to iwannaride@singaporewakepark.com

SWP MANAGEMENT
updated: 30th June 2020